



# Respect, Protect, Enjoy

## Caring customer pledge for hospitality businesses

As a Caring Customer who supports local restaurants, pubs, cafes and tearooms in the Peak District & Derbyshire, I pledge to #RespectProtectEnjoy my local hospitality businesses as follows:

### **Respect the place I am visiting**

- I will book my table in advance and I am happy to pay a deposit if needed
- I will give them plenty of notice if I wish to cancel or amend my booking
- I will check ahead so I'm aware of any changes in place
- I will tell them in advance if I have any special dietary requirements
- I understand that this is a difficult time for many businesses, and I will be patient and considerate

### **Protect myself, the staff and other customers**

- I will cancel my booking if anyone in my party and/or household shows signs of having Covid-19
- I will follow the [Government social distancing guidelines](#) on my way to, and during my time at, the venue
- I am happy to provide the business with my contact details in advance or on arrival for the purpose of NHS Test & Trace procedures
- I will follow any safety guidelines I am asked to
- I will respect other visitors

### **Enjoy my experience**

- I am proud to support the Peak District & Derbyshire's fabulous food and drink offering!
- I will share my experience with others on social media to help spread the word (tag us on Facebook and Instagram at @visitpeakdistrict, and on Twitter at @vpdd)
- I will leave a review online. If I have any concerns, I will speak to the person in charge first, rather than leaving a negative review